

BOOKING FORM CASAMERINA

NAME AND SURNAME:

TELEPHONE:

ADDRESS:

MOBILE PHONE:

POST/ZIPCODE AND CITY:

EMAIL:

LAND:

Requests to rent the holiday home:

NAME AND/OR CODE OF THE HOLIDAY HOME:

LINK:

NUMBER OF PERSONS:

OF WHICH SLEEP IN COT:

DOG:

ARRIVAL DATE:

DEPARTURE DATE:

TOTAL RENTAL AMOUNT:

ADVANCE PAYMENT (30%):

INCLUDED IN THE RENTAL AMOUNT:

ADDITIONAL CHARGES TO PAY ON SPOT:

BREAKAGE DEPOSIT (to pay on arrival, you will have it back the day of departure.)

I have read and accept the rental terms, also concerning the treatment of personal data.

Fill the form in and send it:

by fax to: +390744998107
by Email : casamerina@hotmail.it

RENTAL TERMS

Art.1,2,3,4,5, 6	<u>Booking and Payment procedure</u>
Art.7	<u>Number of persons</u>
Art.8	<u>Additional charges & breakage deposit</u>
Art.9	<u>Cancellation policy</u>
Art.10	<u>Arrival and leaving hour</u>
Art.11	<u>Pets</u>
Art.12	<u>Terms of agreement</u>
Art.13	<u>Italian privacy law</u>

1 If the clients want to know in advance whether a holiday home is available or for other questions, then they can do this by sending the "Contact form" available on the Casamerina's webpage of the property, normally we send an answer within 24 hours.

Bookings can be submitted through the "Reservation form" available on the webpage of the property. Once filled-in, it can be send clicking on the "SEND" button. Print a copy of the confirmation page for yourself at the same time! The booking will be confirmed by email within 24 hours.

2 A non-refundable deposit of 30% of the total rental price is due once the booking has been confirmed. The payment has to be received within 5 days. It is also possible to send us a receipt of payment by email or by fax (0039-0744-998107). All the details to pay by bank transfer (we have a Dutch bank account with ABN-Amro Bank and an Italian one with ING Bank) or credit card/Paypal are included in the booking confirmation-email (on request we can send the booking confirmation by fax). In case of to late payment we reserve the right to cancel the booking.

Owners of a credit/debet card and PayPal users, can also make the payment through . If you want to so send us an email with the request that you want pay using your credit/debet card or PayPal account. For payments made by credit/debet card or Paypal a commission fee is debited to the client as reimbursement for the expenses Paypal charges to us. The fee is of 2% for the Euro area, 3% Europe no-Euro area and 4% for all the other countries outside Europe and will added on top of the rental amount.

3 For all payments a payment reference should be given, consisting of the holiday home name, start/end date of the rental period. If the person which carries out the payment is not the same as the one who books, the name of the person who booked should also be given.

4 After the payment has been received we send, by email, the rental agreement. On request we can send it also by fax. Contact us if changes/additional informations are required to underwrite a cancellation insurance. We send also an email with the address of the holiday home and the directions/arrival instructions.

5 The balance of the rental amount should be received at least 30 days before the beginning of the rental period. We send a reminder-email 10 days before. The payment confirmation we send once the payment is received should be shown in order to get the keys.

6. A booking made within 35 days before the start of the rental period should be paid in full within three days from the date of dispatch of the confirmation email/fax. A booking within 15 days before the start of the rental period, should be paid in full on the day of booking or the next workingday. In urgent cases it is also possible to fax/email us a legible legal payment receipt. In case of too late payment we reserve the right to cancel the booking.

CASAMERINA

BTW-nr IT01326890553 - C.F. BDNGPL75L15Z126V - N° REA: TR - 88394
Kantoor: Str.di Croce d'Alvo,48 - 05022 Amelia
Tel:0039-0744-998001 Fax:0039-0744-998107

Bookings received less than 35 days before arrival:	100% of the rental amount (payment to be made within 3 days)
Bookings received less than 15 days before arrival:	100% of the rental amount (payment to be made within 24/48 hours)

7 The maximum number of persons stated in the rental agreement includes children and adults and is not to be exceeded under any circumstances. This also holds true for short-term accommodations for additional persons in the house, garden or property. It is possible to change the maximum number of persons if discussed in advance and upon acceptance/confirmation of Casamerina.

8 Additional charges: on the internet page of the property are written, next to the rental prices, the additional charges to pay.

THE ADDITIONAL CHARGES (EXCEPT THOSE MARKED ON REQUEST) ARE ALWAYS MANDATORY

SECURITY/BREAKAGE DEPOSIT: the amount to pay on arrival is written on the internet page of the property next to the rental prices. The tenant is responsible for damages caused by him/her and the other occupants. Any damage must be reported and paid prior to departure. If there are no damages, the entire deposit is given back on departure (less the amounts for the additional charges).

9 The rental deposit amount is always not refundable. The balance payment is refunded if the rental agreement is cancelled with written confirmation by fax or email to Casamerina up to 31 days before the start of the rental period. If the rental agreement is cancelled 30 days or less before the start of the rental period, there will be no refund.

10 The keys are given to the tenant always at the rented property, on the first day it is possible to arrive between 3-5 pm and 8 pm (if not otherwise agreed). We will send you the exact schedule of keys withdrawal together with the booking confirmation. If the tenant arrives after 7pm, please call the contact person. On the last day the tenant has to leave the holiday home before 10am.

11 On request we let you know if pets are allowed onto the premises.

12 Terms of agreement:

a. The Landlord have the right to inspect the premises without prior notice at any time to enforce the terms of this agreement. Should the Tenants violate any of the terms of this agreement, the rental period shall be terminated immediately. The Tenants waive all rights to process if they fail to vacate the premises upon termination of the rental period. The Tenants shall vacate the premises at the expiration time and date of this agreement.

b. The Tenants shall maintain the premises in a good, clean, and ready to rent condition, and use the premises only in a careful and lawful manner. On departure, the Tenant need to leave the holiday house in a descent state – meaning: leave the house cleanly swept. The things present inside the holiday house needs to replace in its original place (as on arrival). Dinner sets needs to be washed and packed away at its original place. Tenants shall pay for maintenance and repairs should the premises be left in a lesser condition. The tenants agree that the Landlord shall deduct costs of said services from the security deposit prior to refund if tenants cause damage to the premises or its furnishings.

c. The Tenants shall dispose of all waste material generated during the rental period in a lawful manner. Tenant is cautioned not to leave trash outside for long periods of time because it attracts animals.

d. The Tenants shall not sublet the property.

e. The Tenants shall behave in a civilized manner and shall be good neighbors respecting the rights of the

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surrounding property owners. The Tenants shall not create noise or disturbances likely to disturb or annoy the surrounding property owners. Creating a disturbance of the above nature shall be grounds for immediate termination of this agreement and Tenants shall then immediately vacate the premises.

f. There shall be no smoking inside the premises. Smoking is permitted outside the home.

g. Landlord shall provide towels, linens, cups, knives, forks, spoons, dishes, and other items as commonly used by the Landlord's family. Toilet paper, soap, dish detergent, laundry soap, shampoos, and other consumables are to be purchased by the Tenant. No reimbursement will be made for unused consumables left at the premises. If consumables exist at the premises when the Tenant arrives the Tenant is free to use them.

h. The Tenants and Tenants' Guests shall hereby indemnify and hold harmless the Landlord against any and all claims of personal injury or property damage or loss arising from use of the premises regardless of the nature of the accident, injury or loss. Tenants expressly recognize that any insurance for property damage or loss which the Landlord may maintain on the property does not cover the personal property of Tenants, and that Tenants should purchase their own insurance for Tenants and Guests if such coverage is desired.

I. No refunds or compensation will be given for any outages if they occur.

k. There shall be no refunds of rents due to shortened stays or ruined expectations because of weather conditions.

l. There shall be no refunds of rents because of shortened stays or ruined expectations due to work and family emergencies or other commitments.

m. It is the tenant's responsibility to learn about safety precautions, warning signs of water conditions, and safety procedures concerning swimming in or being around the pool. Tenant agrees to have a responsible adult supervising minors while they swim in the pool. Tenant is hereby notified that the pool can be dangerous and tenant accepts fully the risks involved.

n. Tenant agrees not to access the "owner's closet", even if unlocked, which contains cleaning supplies and chemicals that could be hazardous to children and adults.

o. Tenant shall see to their own security while in the property by locking doors, windows, garage doors, etc. when it's prudent to do so.

q. Complaints about faults with the rented property are only acted on if they are communicated within 48 hours after arrival at the holiday address, so that the Landlord/Manager will endeavour to solve the complaint immediately on spot. Absence of noise (traffic, dogs barking, village festivals, noise from building works and firms, etc.) cannot be guaranteed.

r. If the definitively booked and paid property is not available due to an act of God, the tenant can choose between a holiday home equivalent in value we can offer or reimbursement of the paid amount/s. We don't accept further responsibilities.

13 Casamerina intends to fully comply with the directives and instructions issued by the Authority for the Protection of Personal Data Privacy. Personal data acquired through the website Casamerina are collected and handled for the sole purpose of processing your booking. Therefore, we do not rent or sell customer information to third parties. This includes your name, e-mail address, mailing address, phone number, and any information related to your transactions with us. For the entire text of the law n° 196/2003: [click here](#)

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